

Survey Answers for NC's

Neighborhood Council	Website Link	YES'S	Committee Login	Full- Admin Login	Committee Page	Agenda
Echo Park	http://echoparknc.com/	12	Yes	Yes		Unsure Yes
Eagle Rock	http://www.wordpress.eaglerockcouncil.org	11	No	No		No Yes, http://www.wordpress.eaglerockcouncil.org/agendas-and-minutes/
Valley Village	https://www.myvalleyvillage.com/	11	No	No		Unsure Yes
Balboa Lake	https://empowerla.org/lbnc/	10	Yes	No		No Yes
Sherman Oaks	https://www.shermanoaksncc.org/	10	Yes	Yes		Unsure Committee page
Woodland Hills Warner Center	http://whcouncil.org/	10	No	No		No
Mid City West	http://www.midcitywest.org/	9	No	No		Unsure Newsletter is bright, modern looking, organized, some events include pictures or videos; Downside isn't easy to find on website;
Venice	https://www.venicenc.org/	9	Yes	Yes		Unsure Yes, but it was an ordeal to find the agendas on three different main page, sub page & sub sub page.
Arroyo Seco	asne.us	7	Not Sure	Not Sure		Not Sure Yes, under committees.
NoHo West	nohowest.org	7	Not Sure	Not Sure		Not Sure Yes, easy to see
South Robertson	http://www.soronc.org/	6/7	No	No		Unsure Only on committee pages

Survey Answers for NC's

Neighborhood Council		Newsletter		Email Registration		PDF/Mailchimp?
Echo Park			Not visible	Yes, but have yet to receive it.		
Eagle Rock			The newsletter is interactive with a broken link to their month's agenda and an email address to contact for general questions about meetings or improvements. You need to confirm your subscription; they use Mailchimp.	Yes		Mailchimp
Valley Village			Yes	Yes		Auto-response but newsletter prob went into Spam
Balboa Lake			Yes	Newsletter registration but no response.		
Sherman Oaks			One looooooong list	Yes but no auto-welcome.		One long document
Woodland Hills Warner Center		Not clear where they post	Through EMPOWERLA	Through EMPOWERLA		
Mid City West			Yes you can sign-up for newsletter - on front page of website	Yes		Yes links. Can't tell whether Mailchimp or Constant Contact
Venice			Its a link and hasn't been updated since Aug 2016	Yes, but no auto-response.		Unsure
Arroyo Seco			Email Blasts	Yes, but can not view the newsletter.		
NoHo West			Yes	Newsletter registration		
South Robertson			Box with ability to "Sign Up for Updates" The user can check what they want to be notified for: meetings, specific projects, community event	Box with ability to "Sign Up for Updates" The user can check what they want to be notified for: meetings, specific projects, community event		Calls them "Updates"

Survey Answers for NC's

Neighborhood Council	Calendar	Photoshare	Brown Act
Echo Park	Yes, no to event reminders.	No	Yes
Eagle Rock	The calendar is a Google Calendar, so you can use Google Calendar to receive event reminders. We could add a separate page for calendar using Google Calendar because this calendar is cramped. They use Twitter to update constituents, with a scrollable Twitter feed function beneath the calendar.	No	Yes
Valley Village	Wall Calendar	No	Yes
Balboa Lake	Yes	No	Yes
Sherman Oaks	Wall Calendar	No	Yes
Woodland Hills Warner Center	WAAAY TOO complicated -- has too much info. See screenshots	No	Yes
Mid City West	Nice, easy to read, average. Looks updated . Can't see that can send an event reminder	There is a facebook, twitter link	Unsure
Venice	Wall Calendar	No	No, not if the agenda's are a wild goose chase.
Arroyo Seco	Very empty -- like page from wall calendar	No	Yes, Committees post agendas
NoHo West	Yes	Not sure	Not sure
South Robertson	Wow! Bad! Just lists of meetings and events Can't receive event reminders	No	No

Survey Answers for NC's

Neighborhood Council		Auto-welcome		Q&A / City Resources		Voicemail		Social Media Box		User Friendly
Echo Park		Yes, but went to spam. ** Remember to add reminder to check Spam Folder.		Yes			No, only email & mailing address	Yes		Yes
Eagle Rock		Yes			No		No	Yes		Y, user friendly. N adjusted for hearing/vision impaired individuals.
Valley Village		Yes, but went to spam. ** Remember to add reminder to check Spam Folder.		Yes			Unknown	Yes, with follow us on FB button		Yes, Vision impaired option.
Balboa Lake			No		No		No	Yes		Can be adjusted
Sherman Oaks			No	Yes		Yes, but did not test			No	
Woodland Hills Warner Center		Yes, but went to spam. ** Remember to add reminder to check Spam Folder.	Yes, but went to spam. ** Remember to add reminder to check Spam Folder.	Yes		Yes	Yes	Yes		
Mid City West			No	Yes			Don't know	Yes facebook, twitter		Friendly, easy to use. Don't know about vision/hearing impaired
Venice			No	Yes			Unsure		No	Yes, but the agenda request is confusing and inefficient.
Arroyo Seco			N	Yes			Email only		No	No
NoHo West			Not sure	Yes, easy			Not sure	Under Contacts		Yes
South Robertson			No		Unsure		No	Yes twitter box, facebook update box		Very basic so easy to move around on.

Survey Answers for NC's

Neighborhood Council		Contact Form	Q&A for NC		Mobile Friendly	
Echo Park		Y/N no such menu or page exists.				Yes and no. The text and content boxes are too close together.
Eagle Rock		YES		Yes		Yes
Valley Village		Yes		Yes		Yes
Balboa Lake		Yes			No	Yes
Sherman Oaks	No	Yes		Yes		Not really
Woodland Hills Warner Center	No	Yes		Yes		Originally designed for mobile not desktop
Mid City West				Info well-displayed, no FAQ, tho individual cmttees had info about individual cmttees		Don't know
Venice		Yes		Yes		Yes
Arroyo Seco	No	Yes		Yes		Not sure
NoHo West		Yes, w/ Phone#				Not sure
South Robertson		Yes		Yes FAQ - good one		Not that I saw.

Survey Answers for NC's

Neighborhood Council	Style	Like	Dislike
Echo Park	Modern and cleaner design elements. However, there is not a FAQ page which really could be used. There aren't a lot of community photos either. There is a huge background photo of a notable Echo Park location.	I like the clean design blocks that make it easy to select your destination. also appreciate that the mission statement and objective for the year is clear and concise. See http://echoparknc.com/about-us/	The search box doesn't search the website -- it uses google. I dont like the login on the bottom because it should be easier to access for committee chairs and executive board members. I also do not like the smaller content cards because they are hard to read. Listed as "News & Information"
Eagle Rock	The site uses a very simple wordpress template, so it's sparse. Neither modern nor traditional. Good functionality, but bad layout.	The navbar has a modern design, and the dropdown menu is easy to use. Furthermore, the headings of the navbar are meaningful and were easy to use for locating information during research.	The homepage is an amalgamation of random links, videos, and forms whose margins aren't even aligned. The poor layout of the general website combined with the prefix "wordpress" in the URL made me initially doubt whether this was the actual council page.
Valley Village	Function, somewhat modern & simple.	Website title "MyValleyVillage" "Envision guide to download.	Background photo should be b&w as its distracting to the anchored home page photos.
Balboa Lake	Function, somewhat modern.	Functionality good.	Website & color scheme bland.
Sherman Oaks	Dated	The community photos and how clear the menu options are.	The newsletter is extremely informative but lacks efficiency. The better the website, the user friendly, the less time spent responding to emails that could be answered through quicker navigation of the website.
Woodland Hills Warner Center	Modern but too modern. There is a video display that rolls too quickly. It could give someone with epilepsy a seizure.	I like the lay out however there are too many text/graphic boxes everywhere. Less is more.	The video display box, the calendar and the too much information. Content needs to be streamlined and simplified.
Mid City West	Modern, fresh, colorful with changing photos of community sites - not board members on opening page. Useful numbers section	Modern, lively. Easy to find calendar button, same as easy to find agenda/minutes button	Once you get to committee levels, less interesting, less modern looking
Venice	Its modern however some of the verbiage is alienating. Use common phrases and be consistent with language. The needs to be of a welcoming sense of engagement. You have to look around the website to get involved.	The color scheme and menu bar. Looks clean but I do not like the menu titles. The menu titles fall off the background of the dropdown box.	As a stakeholder, you need to request agendas... instead of look them up with corresponding committee. Its time consuming and alienating. Stakeholders want accurate and accessible information. Correction, you have to go to the bottom of the website in the sub menu options. https://www.venicenc.org/minutes-and-agendas.php
Arroyo Seco	Old looking	Meetings are easy to see on main page	Not very inviting.
NoHo West	Modern, sensible, easy to use. Color, sensible buttons, photos to view, easy drop downs and hovers.	News, other than elections, fairly old.	
South Robertson	Old fashioned fonts make the website weird. All green. Scrolls of past events that make it look old and not updates. For example: "the 11th Annual Peace Picnic dated Aug. 24, 2016"	Not much Good Upcoming Meetings section with link to committee and map to meeting location	Very old material, old fashioned appearance

Survey Answers for NC's

Neighborhood Council	Additional Comment					
Echo Park						
Eagle Rock						
Valley Village						
Balboa Lake						
Sherman Oaks						
Woodland Hills Warner Center						
Mid City West						
Venice						
Arroyo Seco	Unattractive website.					
NoHo West	"I like this one"					
South Robertson						

Survey Answers for NC's

Neighborhood Council	Website Link	YES'S	Committee Login	Full- Admin Login	Committee Page	Agenda
Canoga Park	canogaparknc.org	6	Not visible	Not visible	Not visible	Yes, under commitees.
Pico	http://www.piconc.com/	4	No	No	No	
Studio City	Survey received, pending entry					
Belaire Crest	Survey received, pending entry					

Survey Answers for NC's

Neighborhood Council		Newsletter		Email Registration		PDF/Mailchimp?	
Canoga Park			No visible newsletter.		N/A		
Pico	No -takes you to google drive shared by the community.	Yes, but its not easily found, you must scroll down and its bunched up with social media links. When you click on agenda, its takes you to LA city NC sign up			Unsure, newsletter is not posted on the website anywhere.		
Studio City							
Belaire Crest							

Survey Answers for NC's

Neighborhood Council		Calendar	Photoshare	Brown Act	
Canoga Park		You can subscribe to Events 1) Weekly Email; 2) iCalendar Subscribe; 3) iCalendar Download; 4) RSS Feed; 5) ATOM (XML) Feed		No	Not sure
Pico		Yes, but hard to read. See survey for more notes.		No, but lots of community pages anchored on welcome box as permanent feature on all pages.	Unsure, as info is available through the brown act.
Studio City					
Belaire Crest					

Survey Answers for NC's

Neighborhood Council		Auto-welcome		Q&A / City Resources		Voicemail		Social Media Box		User Friendly
Canoga Park			Not known	Yes, resources tab			N	Y, FB, Twitter, LinkedIn		Y/N not readily visible, but does have a TRANSLATE to Spanish
Pico			No auto email.		Not really, logos are visible but unclear if you can click on them.		N		No, more like a random text box with link.	Yes and no, menu options simple but verbeage is alienating as its a weird mix of formal NC tone with a splash of informality.
Studio City										
Belaire Crest										

Survey Answers for NC's

Neighborhood Council		Contact Form		Q&A for NC		Mobile Friendly	
Canoga Park		Yes		Resources tabs			not sure how friendly
Pico			No FAQ, but you can contact them.		NO	Website was designed for phones not desktop.	
Studio City							
Belaire Crest							

Survey Answers for NC's

Neighborhood Council	Style	Like	Dislike
Canoga Park	Clean, somewhat simple, just okay in general	Translate; has a FAQ, although not very comprehensive; Resources provides details about NPGs	Seems barebone in what information is available; doesn't seem like it's updated routinely
Pico	Modern, but too much scrolling. Key points are not in sub-menus	Its cleaner, warmer, information is available, however it has a weird fusion of professionalism and unprofessionalism. The agendas and docs were on a file share with google drive. I don't know about that.	I like that the homepage was a clean design but I do not like how you have to scroll down to find the calendar. This is not user friendly for our older generations.
Studio City			
Belaire Crest			

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Neighborhood Council	Additional Comment					
Canoga Park						
Pico						
Studio City						
Belaire Crest						